## Terms and Conditions of Use from Panoramagasthof Kristberg GmbH & Co KG

### 1. Definition and scope of these terms and conditions of use

These terms of use cover your, and our, rights and responsibilities, relating to the use of our guest Wi-Fi access.

#### 2. Our services

- (1) We will provide you with free access to the Internet on our business premises in the form of a Wireless LAN connection ("Hotspot").
- (2) Provision of the hotspot is subject to our technical and operational capabilities at any given time. There is no entitlement to a working hotspot, nor to any particular signal range.
- (3) Furthermore, we do not guarantee that the hotspot will be free of disruptions or outages. Nor can we provide a quarantee of network speed.
- (4) We reserve the right to interrupt, curtail or suspend access without prior notice due to essential maintenance and repair work.
- (5) There is no entitlement to use particular services via the hotspot. As such, some ports in particular may be blocked. In general, surfing on the Internet and sending or receiving emails is normally enabled.

### 3. Access and usage

- (1) We provide our guest Wi-Fi access exclusively for use by visitors to our company. It is not a publicly accessible telecommunications service, but an internal Wireless LAN for our guests.
- (2) The prerequisite for usage is that you first register to use the hotspot and/or accept these terms and conditions when starting to use the hotspot. This can usually be done via an online registration form or welcome page, after selecting the hotspot as a Wi-Fi network on your end device.
- (3) There is no entitlement to use the hotspot. We are at liberty to limit or block access to the hotspot at anytime without giving reasons.
- (4) The current version of these terms and conditions, made available to you at the time you register to use the hotspot, applies.

## 4. Your responsibilities as User

- (1) When using the service, any personal data entered by you must be truthful and accurate.
- (2) When using our hotspot, you are obliged to comply with currently applicable laws.
- (3) Further obligations arising from other regulations defined in these terms of use, shall remain unaffected.

## 5. Charges

The service is provided free of charge.

# 6. Availability of the service

As our services are provided free of charge, we are not obliged to allow you use of the hotspot. However every effort will be made to provide an uninterrupted service at all times.

#### 7. Prohibited activities

When using the hotspot, you are prohibited from any activities that contravene current statutory law, infringe the rights of third parties or violate laws for the protection of minors. In particular the following activities are prohibited:

- the uploading, distribution, offering or solicitation of content, services and/or products that are fraudulent, pornographic, violate the Youth Protection Act, the Data Protection Act and/or any other laws:
- the publication or making accessible of content that is offensive or defamatory to other users or third parties:
- using, supplying or distributing content, services and/or products, that are legally protected or subject to third party rights (e.g. copyright), without express permission;
- making publicly available works that are protected by copyright, or other copyright-infringing activities, in particular via the use of internet exchange platforms or file-sharing services;

Furthermore, irrespective of any possible contravention of the law, when uploading content on the Internet page of the service provider, or when communicating with other users (e.g. by sending personal messages, participating in discussion forums etc.) the following activities are prohibited:

- the bulk transmission of large volumes of data and in particular their sustained transmission;
- hosting a web server or any other kind of server through use of a hotspot of the service provider;
- changing the default DNS servers in the network settings of the hotspot of the service provider;
- sending junk or spam mails as well as chain letters;
- the distribution of viruses, Trojans or other malicious files;

the distribution of offensive, indecent, sexual, obscene or defamatory content or communication, as well as any content or communication that could be used to endorse or promote (whether explicitly or implicitly) racism, bigotry, hatred, physical violence or illegal activities;

requesting other users or third parties to reveal their passwords or personal data for commercial or unlawful/illicit purposes;

Also prohibited is any activity that may serve to impair the smooth operation of our hotspot, in particular anything that puts an excessive load on our systems.

## 8. Limitation of liability

- (1) As a User, you are fully responsible for all your activities related to the use of the Internet via our hotspot.
- (2) We will only assume liability if we have breached essential contract terms. Essential contract terms are generally defined as conditions sine qua non for the due and proper fulfillment of this agreement, and which the user can normally count on being satisfied. In these cases, liability is limited to compensation for foreseeable damages, typical for the contract.

### 9. Data protection

- (1) We shall ensure that your personal data will only be collected, stored and processed to the extent necessary for providing any contractually agreed services, and as permitted or required by law.
- (2) In order to provide you with hotspot services, personal data from your end device is required. This means that the MAC addresses of end user devices may also be temporarily stored. Furthermore, we may keep log files for up to 7 days recording the nature and amount of use. These data cannot be traced back to you personally.

# 10. Final provisions

- (1) The law of the Republic of Austria shall apply. The exclusive court of jurisdiction is Landesgericht Feldkirch.
- (2) Should individual provisions of these terms of use be, or become, invalid, this shall not affect the validity of the remaining provisions.